



South African Airways
Direktion Kontinentaleuropa

Darmstädter Landstr. 125
60598 Frankfurt

Fax: 069/299803-55
www.flysa.com / www.flysaatrade.eu

Re.: SAA New ADM and Administration Fees as from 01. January 2017

Dear Travel Partners,

As from 01. January 2017 South African Airways will increase the following administrative fees:

ADM FEE

For every issued ADM we will charge EUR 20,00 / CHF 22,00 (foreign currencies will be converted accordingly).

ADMINISTRATION FEE FOR REFUNDS

Every refund which is handled and processed from SAA will be at a charge of EUR 60,00 / CHF 65,00 (foreign currencies to be converted on day of refund).

Exception:

Tickets which are rewritten by SAA or other carriers and cannot be refunded by the agent directly via BSP.

South African Airways
Darmstädter Landstr. 125
60598 Frankfurt / Main
Fax: + 49 69 299 803 - 55

IATA Disclaimer

Dear IATA-Travel Agents,

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Directors

DC Myeni* (Chairperson), MGT Ramano* (Deputy Chairperson), MM Zwane (Acting Chief Executive Officer), P Nhantsi (Interim Chief Financial Officer), SS Buthelezi*, HP Maluleka*, M Malunga*, MS Mbatha*, TN Mgoduso*, N Moola*, AH Moosa*, JG Sepamla*, BS Tshabalala*, MP Tshisevhe*.

*Non-Executive Director

Company Secretary – Sandile Dlamini

South African Airways SOC Ltd Reg. No. 1997/022444/30
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A STAR ALLIANCE MEMBER 